



TESTIMONIALS

Wedding December 28th 2019

Hi Karen

Where do we start

From the first time we walked into Puckrup & met you & everyone we knew it was the venue for our wedding .

You've always been there for us & answered any questions or queries we've had .

On the actual day we couldn't of asked for anything more .All the staff were fabulous & couldn't do enough for us. The food was lovely & everyone commented on it .

Most of my quests stayed overnight in the Manor House & the other side & the rooms were great & agsin nothing was to much trouble .

I would highly recommend you Karen to help with anyone's wedding as you were fantastic to us both .

Hope you are well & had a lovely Christmas Karen

Thanks again

Karen & Ian x

Wedding August 3rd 2019

Hi Karen.

I just want to say from Tammy and I, how wonderful you made our day.

The venue looked amazing, the staff were extremely friendly and welcoming.

Please could you give a massive thank you to the toast master, chefs, bar and waiting staff.

The last thanks goes to you, you helped us so much and took all of the pressure and stress of planning a wedding away. Thank you so much

Tammy and Alex

Wedding June 29th 2019

Hi Karen

We can not express our gratitude enough to the whole puckrup team for how amazing our day was, from start to finish. We couldn't fault anything, Grace was on hand throughout the reception, the food and service was second to none, nothing was rushed and allowed us and our guests time to enjoy each course. The air con was certainly a hit with the extreme heat we had!

We've had nothing but praise from our guests about the hotel, food and service.

We will be sending a letter and card to you all as a sign of our appreciation.

A huge Thankyou to all the bar and waiting staff who did a first class job in such unbearable heat.

Many thanks

Mr and Mrs Cooper

Wedding Friday September 13th 2019

Hi Karen

I am sure you have heard this loads of times, but this was genuinely the best day of my life and I'm sure that I speak for Lorraine when I say that Hilton Puckrup were excellent, but more than that yourself and Sarj were absolutely first class.

Thank you both and please extend out joint thanks to ALL the staff, who performed so professionally at all times.

Very kind regards to you all.

Mr & Mrs Delord

Wedding June 8th 2019

Ciao Karen

Greetings from Rome!!!!

We just wanted to say a massive thank you in particular to you and Zajee but also to the other staff at puckrup for making our wedding day the day of our dreams. From our very first day meeting with you to the day after the wedding all of the team at puckrup have been helpful friendly and professional.

I think on the day there were a few nightmare guests who decided that they were suddenly vegetarian (should have responded to this in the invite) but this wasn't an issue Zajee and the team just took it in their stride and dealt with it.

The food was incredible, we both said after our tasting session that we didn't expect the beef to be as good on the day as it was then, we were proven wrong it was melt in the mouth and delicious! Neither of us sampled the fish and chips as were too busy milling around and still full from the wedding breakfast but we have received some lovely comments about the service and the quality.

Overall we just loved it and were overwhelmed with your service and the whole day, I know I was getting a little worried about timings and James was fretting about his speech, but that was to be expected due to our late church service.

We couldn't recommend you all enough so thank you again for making our wedding day happen.

Many thanks again

Mr and Mrs Gill

Wedding July 27th 2019

Hi Karen

Corinna and I would like to say a big thank you to you and all the Staff involved with our wedding on Saturday 27th July.

We had a truly amazing day and could not have wished for a better venue.

Everything was absolutely spot on.

The room decorations were beautiful, the food was delicious, the whole package was perfect.

Please give our grateful thanks to all staff.

Kind regards

Dawn & Corinna

Wedding June 21st 2019

“Where do I start apart from our day was stunning, from start to finish. The venue, the food, the room, do I need to go on, It was just amazing and we just loved every second of our day, which was made extra special with all the care and attention we received.

Thank you, from the bottom of our hearts.”

Sheena and Derek Nock – 11 November 2018

“Thank you ever so much for a beautiful day on Friday we were over the moon with everything and how nice everything looked.”

Katie and Mark Ives – 16 November 2018

“Myself and Dan really want to say a huge thank you to everyone at Puckrup Hall. Our day was perfect and ran so smoothly.

You and Laura have both been fantastic to plan our day. We would really love you to give a massive thank you to Dom he was brilliant and made sure everything was perfect! Also Niky who works in the restaurant she made us so welcome every day that we have been there! She was brilliant with my niece!

We have left there this morning extremely happy!”

Sian and Daniel Rowberry – 24 November 2018

“We recently got married at the Hilton Puckrup Hall in Tewkesbury - we could not fault it!

Firstly, the price is the best you'll find in Gloucestershire or the surrounding area. It was incredibly reasonable, and what we got for the price we paid genuinely was amazing.

Secondly, Karen (the wedding planner) could not have made the process any smoother! I have friends who told me the horror stories of getting married and the stress that organising one had - well, I had no stress! No anxiety! I actually enjoyed the run up to my wedding as Karen just took care of absolutely everything.

Now, to discuss the actual day - it was, without a shadow of a doubt, the best day of my life. The presentation of the room was perfect, and the turnaround time (ceremony - wedding breakfast - evening do) was timely. All of the guests commented on how great the food was - it was presented beautifully and was very tasty!

The cleanliness of the cutlery/glasses etc was impeccable and the disco in the evening was spot on.

I could not recommend Hilton Puckrup Hall as a wedding venue enough - I would wholeheartedly do it all over again if I could!

Brilliant day, made brilliant by the fantastic staff. Thank you!”

June 2018

“Our wedding day on the 12th May 2018 was just perfect, we enjoyed every second. I was convinced that David would fall apart, but it was me! It was all so perfect and beautiful.

We have had so many lovely comments from our guests. Everyone commented on the meal especially saying ‘it was the best wedding breakfast they had ever had, a proper meal’. So a huge very well deserved thank you to the chef and kitchen staff.

Also, lots of comments were made about the venue, it was just perfect, I’m so pleased we chose it. It looked beautiful, felt intimate and the library and conservatory offered quieter areas for our older guests. The fact that the Manor House is separate from the main hotel is extra special. The lawn was just perfect for the children, they had a ball running around. I’m so pleased we decided to have the stairway dressed, I felt it made a great impact.

I would also like to give special thanks to our master of ceremonies who ran the day perfectly, the waiting staff were 1st class and our DJ was just great, he made me laugh lots!

Our wedding day with you exceeded our expectations and has left us with perfect memories, my only sadness is that its over. From our first meeting to leaving the hotel on the 13th has been perfect. We look forward to seeing you again as I know we will be regular visitors. I have used the word ‘perfect’ a lot but that’s what it was, ‘perfect’.

I would have no hesitation in recommending your venue.”

Tracy Chester – May 2018

“We can’t praise the staff enough as our experience has just been totally brilliant. Our daughter and son in law booked their wedding venue with the Hilton and from start to finish the experience has been just one of professionalism and thoughtfulness. Having held the ceremony at our local church some 40 miles away, all the guests then travelled to Puckrup and the majority had also booked the night. The venue location is just beautiful which was one of the reasons but also because the staff managed everything so on the day we just had the most fun and happy time ever as did all our guests and no hassles at all as the Hilton managed everything. The wedding food was just fabulous, all hot, well presented and to say the least the whole event was extremely well run, organised and managed from start to finish. The event was a

complete success and everyone of the guests has said what a great day they had. The morning breakfast is excellent, lots of choice and I asked for an omelette which was no problem either. The family and some friends stayed an extra night where we sat and also enjoyed the facilities and our evening meal was just delicious and despite a very busy Sunday night restaurant we were very well looked after. So thanks all those involved you were just great. Wish we could do the same this weekend"

May 2018

"We booked our wedding with Hilton Puckrup hall and also stayed there the night before and night of the wedding. The rooms were clean and perfect for all parties. Including the getting ready stage. The staff were lovely. Very helpful and went out of there way to make everything perfect for us. Could not recommend this place enough for just a stay or even a big wedding.

Big thank you to all involved!"

Martin Davies – October 2017

"We were at your hotel for our wedding. The staffs have been fantastic from start to finish and extremely helpful Fantastic experience from start to finish. We had the most magical day and were put at ease by the friendliness and helpfulness of your staff...especially Karen the wedding planner and Laura our master of ceremonies. They made our day run incredibly smoothly and I cannot thank them enough for this!!

Incredible day from start to finish, the staff have been fantastically helpful and ensured our day was perfect. The food was beautiful and the service was excellent. I cannot recommend this venue"

Kerry McClintock – July 2017

"We had our wedding here and the staff were absolutely amazing, they made the day perfect and all our guests could not praise them anymore on how smooth the day went.

Myself and my partner did not have to do anything Zajee had it all in hand and was an absolute star for putting up with our crazy guest! And Karen was amazing with

helping to me to arrange such perfect day, even with the last minute emails for changes she was on top of everything for me."

Emily Strachan – 12 February 2017

"We are so looking forward to our anniversary dinner and an overnight stay this Sunday to celebrate our first anniversary on 29th August. Karen, Zajee and all of the staff really made our day perfect as everything was so well organised and we didn't need to worry about a thing! Karen was wonderful in the planning stages, especially when I had the occasional panic about guest rooms and booking fireworks for the evening! We had the all-inclusive package in the Manor house and it was superb!"

Esme Holburt – 23 August 2016

"We recently got married here, we had the all-inclusive package which is really good value for money. We booked about a year and a half before our wedding date and slowly filled out the wedding contract from then with the help of Karen Openshaw the wedding co-ordinator. On the day everything went like clockwork and Zajee was fantastic and very accommodating, he really made the whole day run smoothly. The food was amazing and the staff were also. We had a 3 course meal, cake and then bacon rolls and chips in the evening included in the package so no one went hungry. The resident DJ was also included which was an amazing end to the day. We then went to the main bar until 2 a.m. and all the staff were lovely. There were a couple of issues with guest rooms but they were sorted in the end.

The package they offer is above and beyond any other we found in Gloucestershire and the whole day was lovely and ran like clockwork. Thank you so much Karen, Zajee and the whole team."

Rachel Whiting - 13 July 2016

"We got married here on 1/5/16 it was a truly fantastic experience the venue is amazing as was the food, the staff were lovely (very helpful and professional) We've had lots of compliments from our guests thank you so much particularly Zajee and Karen from Laura & Chris"

Laura Strong - 6 May 2016