

## Environmental Policy

Hilton Dubai Jumeirah recognizes the importance of environmental protection and will comply with all environmental legislations, regulations and appropriate codes of practice relating to the process and activities of the hotel. It is the hotel's objective and aim to cooperate and maintain good relations with all regulatory authorities. A platform is in place to ensure that Energy, Water and Waste volume/weight, diversion rate, reduction goals and costs are specified, recorded, monitored, tracked and benchmarked on a monthly basis through LightStay and Hotel Optimizer.

It is the declared policy of Hilton Dubai Jumeirah to carry out all reasonably practicable measures to continually improve its environmental performance. Wherever possible the hotel aims to:

- Use of LightStay and Hotel Optimizer to track energy, water and waste consumption and celebrate each achievement
- Work closely with our team members, guests, suppliers, stakeholders and public to encourage them to develop environmental best practices.

### Energy (Electricity and Water)


- Kitchens have hands-free taps (foot/pedal operated) for hand wash basins and motion sensors on men's urinals and basins are installed in public restrooms and fitness center.
- Minimal use of lights and appliances in the room upon guests check in
- Midnight/day light reduction at the lobby is implemented
- Outdoor lighting is timer and manually controlled as applicable
- All back of house offices - property wide computer shut down is encouraged and communicated
- Appliances are set at the most efficient setting e.g. dishwashers and HVAC
- Manually managed exhaust hoods in place in the kitchen
- Automatic and efficient temperature settings controlled via BMS for various areas in the hotel
- Keycard controls for lighting in guest rooms is in place
- Close blinds/curtains policy in place during peak summer periods in the guest rooms
- Kitchen faucet, faucets, dual flush toilet and showerheads low flush flow rate is closely monitored
- Water efficient "spray booms" are used to clean outdoor areas
- Native plants or low water plants are used for landscaping and for indoor plants
- Point of use filters used in kitchen, restaurant and bar are changed and recorded accordingly
- Energy efficient equipment's and items are highly considered for replacement and new purchases as an initiative to energy savings like LED's for lighting and will be planned for FF&E/CAPEX 2020
- Towel and linen reuse program is in place and information sheet is available at the guest room
- An external Energy Audit has been recently conducted and will be in place on an annual basis to identify a set of actions for reduction.

### Waste (Reduce, Reuse, Recycle)


- Annual Maintenance Contract is in place for residual waste disposal to ensure no adverse effect on the local population and the environment
- Left over amenities are recycled (soap, shampoo,)
- Purchasing to find an alternative for waxed cardboard packaging for take away boxes
- Styrofoam products has been eliminated (guest rooms, breakroom and kitchen)
- New and replacement equipment is completely free of CFC based refrigerants

- Automatic towel dispenser or paper free hand dryers are used in public restrooms
- Amenity dispensers are available in fitness center and locker rooms – for guest room, plan is on the way from corporate
- Telephone book / yellow page is available “by request” only at the Front Office
- Delivery of News Paper is available upon request and only default on Diamond Hilton Honors guests as part of their benefits
- Paperless express check-out is offered as well as sending the bill thru emails to reduce the numbers of bills printed during the check-out process
- Double-sided printing with grey scale and draft setting is default in all printers and copiers where duplex printing is available and manual double-sided printing is used for equipment’s without duplex capabilities.
- Coat hangers are reused from employee uniforms and guest dry cleaning
- Reusable and washable dishes, cutlery, glasses, cups, and mugs are used in the break room
- Retired towels and linens, bedspreads and other soft goods are donated to charity or shelter and used as rags
- Specific waste sorting actions (white paper, newspaper, cardboard, plastics, aluminum cans) have been identified and implemented. Waste of any kind is sorted to be reused or recycled and its final disposal is verified including construction waste. Glass as well as fluorescent tubes and other bulbs collection and recycling contract are on process and will be in place before end of this year.
- Recycling bins are available and in place in all back of house areas, public areas, kitchen, restaurant and bar
- E-waste “hard to recycle” products recycling and proper disposal is in place
- Modification of pick-up schedule in the off season or during low occupancy periods is requested and arranged and supported by the supplier
- Food Composter is planned on FF&E/CAPEX 2019 and will be fully implemented by 2020
- An external Waste Audit has been recently conducted and will be in place on an annual basis to identify a set of actions for reduction.

The hotel will foster environmental awareness and understanding in all team members, guests, suppliers, stakeholders and public.

  
\_\_\_\_\_  
Andreas Searty  
Cluster General Manager

27<sup>th</sup> of May 2019  
Issue: 01  
Revision: 00

  
Rosama  
12/6/19

