

DEAR RESORT GUEST:

Welcome to Hilton Lake Las Vegas Resort & Spa! We are excited to be your destination of choice. We love extending hospitality to every traveler and especially to our four-legged friends.

To make the most of your stay, we've included some friendly reminders about how we accommodate you in the most pet friendly way.

OUR PET POLICY

The resort will charge a non-refundable pet cleaning service fee of *\$35.00 plus tax* per stay. Pets should not be left unattended in the hotel room, as our Housekeeping Attendants cannot service the room with unattended pets, please dial ext. "0" to schedule a convenient time to have your room serviced.

A recovery fee of *\$100.00* may apply if your pet causes any disturbances for other guests.

We asked that there is a maximum of 2 pets per room.

Pets must be kept on a leash in all public areas. We have stationary waste stations at convenient pet walking locations, additionally our valet attendants have a supply of baggies. Please provide your cell phone number in case of an emergency or other important information.

Management reserves the right to limit accommodations to any guest who refuses to comply with our pet friendly resort policies.

DESIGNATED PET AREAS

While you and your pet are welcome to explore our entire property, we have designated walking and relief areas; these, as well as a map, are obtainable from our Front Desk guest reception agents. We encourage you to be a responsible pet owner and respect other resort guests.

We look forward to hosting you and your traveling companion. And should you have any questions, do not hesitate to contact our guest services team.

Yours in hospitality,

The Management of the Hilton Resort and Spa

**HILTON LAKE LAS VEGAS RESORT
PET POLICY**

All guests checking into the resort with pets must sign our pet policy agreement

- ❖ The hotel will charge a *\$35.00 plus tax* cleaning fee per stay for guests with pets.
- ❖ Pets should not be left unattended in the hotel room.
- ❖ Any pet causing a disturbance may be subject to a *\$100.00* service recovery fee.
- ❖ Housekeeping Attendant do not service rooms with unattended pets, please dial Ext. "0" to schedule a convenient time to have your room serviced.
- ❖ Pets may not exceed more than 50lbs.
- ❖ There is a maximum of 2 pets per room.
- ❖ Pets must be kept on a leash in all public areas.
- ❖ Please use designated pet walking areas, Front Desk can provide a detailed map and our Valets will provide waste baggies.
- ❖ Cell phone number must be provided at check in for emergencies or other information.
- ❖ Management reserves the right to limit accommodation to any guest who refuses to Comply with the resorts pet friendly policies.

Please sign that you have read and accept the charges and conditions regarding the pet friendly policy.

Guest Signature: _____ Cell Phone: _____

Print Guest Name: _____ Date: _____

Room Number: _____ How many Pets: _____ Breed: _____

Hotel Agents Signature: _____ Date: _____



Marina
 across by Lago

Aston

Pontevecchio Bridge

LaCapella di Amore "Chapel"

Guest Rooms 4th & 5th Floor

Bandstand
 Grassy Bandstand Overlook

VIA BELCANTO

VIA BRIANZA

LAKE LAS VEGAS

Gazebo

Guest Rooms 1st-8th Floor

MonteLago Village
 Shops, Restaurants and Marina

VIA BRIANZA

MonteLago Event Center

Pavillion

Florentine Gardens
 Fire Pit

Stairs to Village
 Village Terrace

Tuscany Courtyard (Lower Level)

Terrace (Lobby Level)

Event Center and Self-Parking Garage

Event Center Loading Dock

Guest Rooms 5th & 6th Floor

Ballroom & Conference Rooms 1st & 3rd Floor

Access to Hotel Lobby

Pedestrian Entrance / Exit
 Garage Level 4 is Hotel / Lobby Level 3

Gift Shop Lobby Level

Medici Cafe 1st Floor

To Medici Cafe
 Firenze Lounge

Guest Rooms 5th-8th Floor

Hotel Lobby

Front Desk

Business Center

Alternate Entrance/Exit
 Garage Level 5

Lake Overlook

Hot Tub

Pool

Cabanes

Pool Bar & Grill

Valet

SELF-PARKING

The Spa, Fitness Center and Boutique

Fountain

Loading Dock

Vehicle Entrance / Exit

PET AREAS



Hilton

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Hilton Entrance

Lake Las Vegas Parkway