

DEAR RESORT GUEST:

Welcome to Hilton Lake Las Vegas Resort & Spa! We are excited to be your destination of choice. We love extending hospitality to every traveler and especially to our four-legged friends.

To make the most of your stay, we've included some friendly reminders about how we accommodate you in the most pet friendly way.

OUR PET POLICY

The resort will charge a non-refundable pet cleaning service fee of *\$35.00 plus tax* per stay.

Pets should not be left unattended in the hotel room, as our Housekeeping Attendants cannot service the room with unattended pets, please dial ext. "0" to schedule a convenient time to have your room serviced.

A recovery fee of *\$100.00* may apply if your pet causes any disturbances for other guests. Pets must be kept on a leash in all public areas. We have stationary waste stations at convenient pet walking locations, additionally our valet attendants have a supply of baggies.

Please provide your cell phone number in case of an emergency or other important information.

Management reserves the right to limit accommodations to any guest who refuses to comply with our pet friendly resort policies.

DESIGNATED PET AREAS

While you and your pet are welcome to explore our entire property, we have designated walking and relief areas; these, as well as a map, are obtainable from our Front Desk guest reception agents. We encourage you to be a responsible pet owner and respect other resort guests.

We look forward to hosting you and your traveling companion. And should you have any questions, do not hesitate to contact our guest services team.

Yours in hospitality,

The Management of the Hilton Resort and Spa

HILTON LAKE LAS VEGAS RESORT PET POLICY

All guests checking into the resort with pets must sign our pet policy agreement

- ✓ The resort will charge a non-refundable \$35.00 cleaning fee per stay, for guests with pets.
- ✓ Pets should not be left unattended in the hotel room.
- ✓ Any pet causing a disturbance may be subject up to a \$100.00 service recovery fee.
- ✓ Housekeeping Attendant do not service rooms with unattended pets, please dial Guest services at ext: "0" to schedule a convenient time to have your room serviced.
- ✓ Maximum of 2 pets per room.
- ✓ Pets must be kept on a leash in all public areas.
- ✓ Please use designated pet walking areas; Front Desk provides a detailed map and our Valet attendants can provide additional waste baggies.
- ✓ A cell phone number must be provided at check in for emergencies or other information.
- ✓ Management reserves the right to limit accommodation to any guest who refuses to comply with the resorts pet friendly policies.

Please sign that you have read and accept the charges and conditions regarding the pet friendly policy.

Guest Signature: _____ Cell Phone: _____

Print Guest Name: _____ Date: _____

Room Number: _____ How many Pets: _____ Breed: _____

Front Desk Signature: _____ Date: _____



PET AREAS



Hilton

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