



Testimonials





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From the moment the journey started with the booking, the hotel was reliable and very helpful ensuring that the event ended very successfully. The team has shown a high level of flexibility and has approached all changes during the contracting and planning and while onsite with a can-do-attitude, which was invaluable for me and the client. While we were onsite, there were still a lot of changes for the rooming list and the bedroom reservations, however the team stayed calm and went beyond and above to make sure that adjustments were noted and actioned with immediate effect. Thank you very much to the team for making sure that we had a great event and I look forward to working with them again.”

GLA



“Please accept our hearty congratulations for building and nurturing an environment and culture that exudes exceptionally friendly, attentive, and thoughtful service.

We enjoyed organising our Sales Kick-Off 2018 at the Hilton London Metropole, the event was a success and we would definitely trust this property to deliver an over 1000 delegates event. We highly appreciated the excellent standard and display of food and the staff that was always smiling and helpful.

It was such a pleasure and we can't express highly enough how exceptional you have been to work with. Both the planning and execution of the event were exceptional, and we are extremely grateful for the time and care that Cornelia Vultur and the Hilton Metropole staff invested to ensure our mutual success and our attendee's complete satisfaction. Please accept our hearty congratulations for building and nurturing an environment and culture that exudes exceptionally friendly, attentive, and thoughtful service. Everyone we encountered both while planning and onsite from sales, catering and banquets, accounting, front desk, housing, business center, housekeeping, and bell stand, consistently exemplified a commitment to providing outstanding customer service.”

IT Company





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The Hilton London Metropole is an outstanding conference venue! I am the event planner for my organization's 4-day conference that attracts over 1200 international delegates. From the site inspection through the last day of the conference, the Hilton staff provided exceptional service and were truly a pleasure to work with. They promptly responded to emails during the planning phase and quickly resolved various last-minute changes onsite during the conference. The coffee breaks and plenary refreshments were unparalleled- the Hilton far exceeded our expectations and surpassed what other venues have offered. The only downside to the venue is that the meeting rooms are spread out so there was some initial confusion among attendees despite ample signage. Overall, the Hilton London Metropole was an excellent conference location with unbeatable service. In fact, many attendees said that one of our best conferences in our 40-year history was at the Hilton. I highly recommend this venue for your conference and event needs!

Cognitive Science



“No job was too big or too small and everything was completed efficiently and with a smile.

Our Staff conference was a great success. From the very beginning - in showing the venue to the very end in allowing us the use of their trolleys to transport some final materials to one of our nearby offices - the Hilton team were professional, polite and accommodating. No job was too big or too small and everything was completed efficiently and with a smile. I've run a lot of events over the years and learned that the secret of great operations on the day is that everything goes so smoothly that attendees don't even notice the cogs whirring behind the scenes. Our conference was definitely one of these events and we appreciate the hard work of the Hilton team.”

LEYF

