



# HILTON COUPLES *say...*



“ June and Wailing, Sean and I would like to express our appreciation to both of you for taking good care of us on our wedding day. My guests were full of compliments for the dinner and services provided by Hilton Singapore and your good selves.

Special thanks to June for taking care of the admin details and making sure everything goes smoothly before the wedding.

Compliments to Wailing for her excellent service during the banquet and taking good care of us throughout the whole banquet.

”

Mr Sean Teo & Ms Vivien Yuan - Wedding held on 16 December 2017

“ June is really helpful and she accomodated our requirements and gave constructive suggestions. Alvin is efficient and able to see to our expectation

”

Mr Reuben Quek & Ms Soh Ming Yue - Wedding held on 16 December 2017

“ Grace and Wailing, my husband and I would like to thank the both of you and your awesome team for making our wedding banquet a success on 3 Dec 2017. We were grateful for Grace's constant reminders to inform us on the important things to take note of and also setting up a WhatsApp group to allow easy communication among us. We appreciate your prompt replies to our queries.

We would also like to thank Wai Ling and the team. She gave us good suggestions and advices throughout the dinner and she also took great care of me (bride). Being nervous as a new couple, she reassured us that everything will turn out fine. She liaised well with the emcee and groom's helpers to ensure the flow of the banquet was right.

Good service, Hilton! Thumbs up!

”

Norman Tan & Lee Meihui - Wedding held on 3 December 2017

# HILTON COUPLES *say...*



“

We'd like to thank you and your team once again for making our wedding a success.

We are very pleased to have had you as our person-in-charge. Helpful, courteous and spontaneous throughout, you have been a joy to work with. I have also reflected this in my survey in the hope you receive commendation and recognition for your professionalism and dedication.

Thanks once again.

”

**Mr Junus Tan & Ms Sabrina Cher - Wedding held on 7 July 2017**

“

Ervina, we would like to express our thanks and appreciation for the service and care we received at Hilton on 10 June. A simple thank you would not be enough for all your help in making Saturday night's event what it was. That night was a spectacular night from the grand venue, the beautiful decoration, the chandelier light, great food and beverages, and the wonderful service.

I would like to thank you for the fast positive response and thank you, Grace for our successful and memorable wedding with your help throughout our wedding preparation stage.

I would like to thank Wailing and all the staff on that day, who worked so hard to make our night an enjoyable one and we are grateful.

We have received many wonderful feedback from guests and friends. We believe that there is no way the event would have gone so smoothly without all of your support, flexibility and attentiveness.

Once again, thanks for making our wedding chapter a wonderful one!

”

**Mr Michael Wong & Ms Marcela Merelin Setiadi - Wedding held on 10 June 2017**

# HILTON COUPLES *say...*



“

Just wish to thank June for helping us with all the wedding arrangements!

We would also like to thank the AV team for making sure the AV and montages all played smoothly.

Most importantly, we would like to thank Wai Ling for coordinating the whole event very well! She liaised with everyone very efficiently and the whole wedding went on smoothly, without any stress for us.

”

**Mr Tam Bing Zhang & Ms Tan Hui Min - Wedding held on 7 May 2017**

“

We had such an easy time planning for our wedding dinner with Hilton!

Both of us were in the States when enquiring about the wedding packages which Hilton Singapore had at the wedding showcase at that point in time. Due to the fact that we were not in Singapore, our coordinator Grace was flexible and arranged for a FaceTime call with us to go through the packages and assisted us with any queries we had.

Grace was prompt in her responses and was constantly guiding us along the way, dropping us reminder emails when it is time to follow up on certain preparation. We did not have to worry about missing any details because Grace is always ahead of us! She helped to coordinate between us and the florist as well as 101 productions for the decorations.

It was such a great experience planning the whole wedding banquet with Hilton because we knew we were in good hands and did not have to worry about anything. It definitely helped to take away a whole load of planning burden off our shoulders!

Everything turned out perfect. We had so many awesome feedback on how good the food was and most importantly we had the best time of our lives without having to worry! Thanks Grace and Hilton for giving us the best for our special day!

”

**Mr Kenny Teo & Ms Audrey Goh - Wedding held on 18 March 2017**

## HILTON COUPLES

*say...*



“

June, we would like to take this opportunity to thank you for your patience, excellent service and professionalism, from the day we did the site recce, to signing the contract, until today, after our wedding. We felt well supported and you have helped us in so many areas, and even going the extra mile to ensure that our wedding was a success - and it was! Your prompt responses, even on your days off and after office hours, clearly show your dedication and initiative. I like how detailed you are; you always found a workaround for us when we ran into roadblocks.

We would also like to specially mention Wai Ling, the banquet person in-charge, who was quick to see to all the nitty-gritty details, and for keeping us sane during the whole event. Her experience and initiative has helped us a lot, putting our mind and heart at ease, while she took care of the operations. She is very professional and our families were very pleased with her service. She noticed my fatigue and was quick to bring me a chair and bathroom slippers, when I took off my heels and walked around bare-footed, as my heels were giving me issues. She is very observant. Not to mention that she brought me water with straw when I was really tired. All these little gestures were very heartwarming and I really appreciate her support.

Thank you June and team, once again.

Would definitely recommend you to other brides-to-be on social media!

”

Mr Goh Zhi Sheng & Ms Ng Zi Hui - Wedding held on 25 February 2017

# HILTON COUPLES *say...*



““ On behalf of our family, I would like to thank both June and Grace for a most wonderful wedding celebration this past weekend. The setting, the decorations, the food, were all fabulous! Thanks to Alvin for keeping us all on track. If it weren't for him, I might have been wandering around like a lost sheep, or still trying to figure out how to kick off my wedding march. All the staff from Hilton did a tremendous job, making the event very special, leaving us with memories that we will always treasure. Many thanks!

””

Mr Ben Chen Zixiang & Ms Hsu Myat Soe - Wedding held on 21 January 2017

““ Daniel and I would like to express our thanks and appreciation for the service and care we have received at Hilton Singapore. We are so glad to have had Ms June Wee as our wedding coordinator. She is experienced and helped us a lot throughout the whole event, from the initial planning stages until its finalisation. She never failed to clarify our queries promptly and ensure that everything was in good progress. Even other vendors of mine were impressed with June's efficiency. We knew we were in good hands since we didn't need to worry about anything on the hotel's end. Also, we would like to thank our banquet manager, Ms Wai Ling, for taking care of us during our wedding. She was strongly recommended by my friend and I'm sure we made the correct choice. She was amicable, helpful and prompt in answering our queries too. She takes pride in her work and ensured that the entire event progressed smoothly. Some of my guests saw how she took charge of operations and complimented her as well. Nevertheless, we would also like to thank the Chef for preparing the scrumptious dishes. My guests were satisfied with the food, especially the signature dessert. Some even had two bowls of it! On the whole, we are really glad that we chose Hilton Singapore to hold our wedding. Be it the location, food or service, everything was great and we have no complaints at all. We are really grateful to have had you with us on our important day and we are starting to miss everything. May our paths cross again someday!

””

Mr Chua Poh Seng Daniel & Ms Tan Kah Ying - Wedding held on 24 December 2016

# HILTON COUPLES *say...*



“ “ We are really glad to have had June as our wedding planner. She was of great help throughout the whole process of planning and executing our wedding event. We are very pleased and honored to have held our wedding at Hilton Singapore. Thank you so much for all the arrangements.

We would like to extend our appreciation, gratitude and special thanks to Ng Wailing, as she displayed a high level of professionalism throughout our wedding food tasting, wedding ROM ceremony and wedding lunch banquet. Not forgetting how she was able to swiftly handle unforeseen requests and issues.

Having her in charge of operations was really a blessing because she carried out her responsibilities well, constantly reminding us about what to prepare and she also always personally double checked everything to ensure that our whole event ran smoothly. We had absolutely no worries for our whole wedding event as we knew that Wai Ling would always be there to guide us.

Lastly, we would like to thank the whole team from Hilton Singapore who had assisted in either planning or with operation for our Wedding.

” ”

**Mr Reagan Heng & Ms Vivien Foo - Wedding held on 22 October 2016**

“ “ Both June and Alvin are very experienced and helpful during the planning and execution. They made the event so much simpler for us.

” ”

**Mr Choo Hao Cong Desmond & Ms Loo Mei Yan Pauline - Wedding held on 15 October 2016**

“ “ My wife and I have had a great experience at Hilton Singapore. Firstly, thank you June and Grace for helping us with our request on the wedding banquet and planning of the wedding event. Secondly, Mr Hasan and Mr Michael did a fantastic job in making sure the banquet ran smoothly. Mr Hasan and Mr Michael had worked hard to cover the grounds and ensure that our guests had a wonderful day. Thirdly, my wife and I enjoyed our stay at the hotel suite. We rested well and had a great time shopping on Orchard Road. All in all, our experience with Hilton Singapore was fantastic! I will definitely recommend Hilton Singapore to friends or relatives who are getting married.

” ”

**Mr Siow Wei Jian & Ms Priscilia Lim - Wedding held on 15 October 2016**

# HILTON COUPLES *say...*



““

Firstly I would like to formally thank June, our Coordinator, for all the assistance you have rendered to us during the 1.5 years prior to our Big Day. You were always prompt in your replies regardless of how big or how small my query was. You always took the initiative to provide us with all the information we needed, sometimes thinking a few steps ahead. On top of that, you try your best to accede to our requests. And even when you handed over our wedding to the Operations Manager, you still continued to ensure that everything went well.

Next, I would like to thank our Operations Manager, Wailing for contributing a whole lot to the success of our wedding. Despite the fact that we only got to meet her about one week prior to our wedding, that did not stop her from going the extra mile for us. During the directive meeting, I noticed she took the initiative to tell my helpers that they could look for her on the wedding day should they require any help.

As we had problems with the AV initially, she also did not hesitate to meet us again after her scheduled appointment to just be there as we sorted things out with Salleh (who was also very helpful). On that day, after our meet-up, Wailing happened to see that we were waiting for our helpers at the hotel lobby. She immediately took the initiative to usher us to the bar so that we could have a comfortable place to discuss about the wedding, without having to find another place to settle down. We really appreciated that small gesture of kindness. When there were hiccups or important decisions to be made, she was there to oversee and offer assistance to my helpers.

What really touched me most, was the human touch and sincerity which both June and Wailing have.

A few days prior to our wedding, Wailing was a great pillar of support. She reminded me to rest well, eat well and to try to relax. She also always told me that I could look for her any time I needed. This did not end on our wedding day. After the banquet ended, she ensured that we had some warm food to fill our stomach. During our stay with Hilton, she continued to offer her assistance and even dropped by to say 'Hello' to us when we were having breakfast!

Thank you for treating us not just as your clients but as your friends. Thank you for taking pride in your jobs, for being so passionate towards your clients and for having this spirit of excellence in everything you do. We are so blessed to have met the both June and Wailing in this journey. You have both made our experience with Hilton an extraordinary one!

””

Mr Ng Kak Wai & Ms Adeline Tan Sook Lang - Wedding held on 15 October 2016

# HILTON COUPLES *say...*



““

Thank you to Grace for the help rendered and all the liaising, prompt reminders and updates via WhatsApp for our wedding. With your help, our banquet planning journey was a smooth and pleasant one. Thank you so much.

I would also like to thank the Chef and the kitchen crew that night for the amazing food. Honestly, we were quite worried about the consistency of the food preparation, but surprisingly, we received many compliments on the food that night. Our guests loved the food. Thank you.

Lastly, please extend our outmost gratitude to our banquet manager, Wailing, for her professionalism and exceptional service rendered to us on our important day. Being in the service industry myself, I have really high expectations on service and I actually felt compelled to write this compliment email for Wailing.

We had a complicated request on wine allocations for the guests but Wailing & her crew nailed it completely! We basically did not need to worry anything regarding the banquet that night. When I teared while giving my thank you speech on stage, Wailing noticed and ran to the stage just to hand me paper tissue. Such attentiveness to small details like this touched me deeply. Just right before my second march-in when the hall was playing the morning highlights video, I was standing by the door, peeping in to watch the 10'min Long video. Knowing that I'm on a 5inches killer heels, Wailing immediately brought 2 chairs for us to sit Infront of the doors and opened the doors slightly for us to watch the video comfortably. Such extra mile service is hard to come by now and I can feel her passion in service and genuine sincerity. These are only 2 of the many extraordinary services we received that night that I've mentioned. Wailing is definitely an asset to your Organization.

Through this pleasant journey with you, Wailing and kitchen crew, I will not hesitate to recommend your property. Thank you Hilton Singapore for the wonderful and unforgettable experience. You have already met your vision by filling us up with light and warmth of hospitality.

””

Mr Leslie Ow & Ms Michelle Foo - Wedding held on 2 October 2016

# HILTON COUPLES *say...*



““

Eugene and I, along with our families and friends, would like to thank Hilton Singapore for hosting our perfect wedding last Sunday, 10th July 2016. It was indeed an unforgettable milestone in our lives. Firstly, I would like to give my heartfelt THANK YOU to my dearest Wailing for everything she's done for us on Sunday. She was with us whenever we needed advise (how to hold my dress, where to look when we cut our cake, etc), and always looking out for me no matter how busy she was. Every bride is a train wreck on her wedding day, but Wailing managed to keep me calm and stress free. Our wedding would not be perfect without her!

Despite the undesired location of the photo booth, our guests received the best service they could get. We are truly grateful to the crew for not only being patient with the photo taking delays, but also for being so efficient to the needs of our guests. A very very special THANK YOU to Chef Neo for preparing our favourite Herbal Chicken in 2 individual portions!!! Not only did he remember it was our favourite dish, he made the extra effort to prepare a special portion just for both of us. We are truly grateful for it as the busy newly weds didn't get to eat much that day. This made us feel very special despite our busy schedule!!!

To Paul and Salleh from the AV team, Eugene and I would also like to give a big THANK YOU for ensuring all our songs and videos were played smoothly, although we didn't manage to get them in DVD. We also thank you both for being so patient with us and for lending us everything we needed! I didn't get a chance to see Scott on our wedding day, but that doesn't mean he did not play a part in our beautiful wedding. Thank you so much for ensuring that our bikes went up to the reception area without delays, and also for taking the extra effort to ensure no one messed around with our precious bikes!

Last but not least, another big THANK YOU to June, Grace and Ervina!!! You all have been so patient with our questions and challenging requests.

””

Mr Eugene Tan & Ms Gabrielle Wong - Wedding held on 10 July 2016

# HILTON COUPLES *say...*



“ Yuting and I would like to send special thanks to you for your patience and kind help throughout our wedding. It was a great success yesterday. We did not regret choosing Hilton as our wedding venue.

We must say that Hasan and his team did a great job in the evening. Hasan was very friendly and accommodating when handling our requests, even making last-minute changes. The whole event went smoothly. We all enjoyed the evening very much. ”

We liked the birthday cake prepared for us. It is very considerate of the team. Once again, thank you all for making our wedding banquet a success.

Wish you all the best!

**Mr Wu Yuting & Ms Lin Liang - Wedding held on 2 July 2016**

“ June, Imran and team had been most helpful and accommodating to our needs, especially with communication as we are based overseas and returned to Singapore only on the date of the event. Thank you, especially to June, for your understanding and advice on matters. We are very happy with the entire event, before, during and after. ”

**Mr Jason Kirkland & Ms Joanne Ng - Wedding held on 2 July 2016**

“ Ms June Wee is a great sales person. Her assurance led us to confirm the venue. Banquet staff were very, very good. A job well done to the Chinese chef. Food was great. There were a few issues, but the great service by Wailing and great overall experience at the hotel made up for it. We felt at ease with Wailing handling the event, as she took care of all our worries and delivered exceptional service. She is indeed a gem to Hilton. There was also a part-timer who assisted our bridal table. Can't remember her name, but kudos to her too. Both my wife and I were very pleased with the overall event. Great job, Hilton Singapore! Front office staff were also very friendly and willing to help. ”

**Mr Jonathan Lim Jian Liang & Ms Genevieve Go - Wedding held on 2 July 2016**

# HILTON COUPLES *say...*



Hilton, you have a Great Team. Keep it up.

## **Grace**

- 1) Grace was patient and flexible during the contracting phase. She made an effort to understand our concerns and addressed them. She promptly sent a reminder to me, to request for my confirmation before each milestone and kept me up to speed on everything that was happening. She was very easy to reach through email and mobile. Grace advised me and answered all my queries.
- 2) I had some issues dealing with the company handling my invitations and decided to forgo my invitation card entitlement. However, Grace pro-actively negotiated with them to offer me some other alternatives, in exchange for the cards - a wrist corsage and feather pen.
- 3) She is very reasonable and honest. She noticed that the \$30 top-up, flower deco for the solemnization was sub-standard, and after discussing with Wai Ling, the deco charge was waived.

## **Wai Ling**

- 1) A very Experienced Banquet Manager. She advised us on what would happen on the actual day and did some fine-tuning to our actual day plan. Wai Ling was patient and ran through details on the event order. She gave suggestions regarding the stage arrangements, to cater for the singer and the Champagne pouring table. Even though Wai Ling was busy with other banquet events, she projected a positive attitude toward us.
- 2) Just before dinner, the singer Jessica informed us that she was unwell and could not perform. Wai Ling quickly counter-proposed to invite the in-house singer to stand in for Jessica. We were happy with the arrangement.
- 3) On the actual day, we were very well taken care of by Wai Ling. She kept me constantly updated on the situation. Everything was in good hands. We had a peace of mind entertaining our guests, and enjoyed ourselves.
- 4) One or two of the guests were tipsy and started to arouse one of the waitresses. Wai Ling kept her cool and acted professionally to keep the situation under control.

Lastly, not forgetting the AV team and the team of waiters and waitresses who served at my wedding dinner. They did a great job to make the night a success.



# HILTON COUPLES *say...*



“ Just wanted to share that we have received great feedback from the guests with regards to the lunch banquet last Saturday, and we will like to convey their compliments to the team of chefs and wait staff on duty that day. Also, thanks so much for your prompt response and coordination from the start of the planning process leading to the actual day.

The event ran very smoothly thanks to Wailing and the AV team as well. We will like to compliment Wailing for running the event on a clockwork, and providing additional services for our reception. Cheng Wei and I were able to sit back and enjoy our wedding thanks to the whole team at Hilton... ”

**Mr Teo Cheng Wei & Ms Winne Siew - Wedding held on 25 June 2016**

“ It was a joy working with Wailing who took real good care of us through the pre-event to post-event phase. She was sharp and kept a good eye over the special requests we made (which weren't a few!). Special mention to Paul and Salleh from the AV team for providing invaluable advice to the carrying out of a seamless event. The transitioning of lights and sounds for the day were impeccable.

Wailing - for her attentiveness and high energy

Paul and Salleh - for their expertise and professionalism

June Wee - for being approachable and patient with the 101 changes we had during the pre-wedding ”

**Mr Goh Daniel & Ms Jade Ho - Wedding held on 18 June 2016**

## HILTON COUPLES

# say...



“

... Special mention goes out to our Banquet Manager Mr Imran Sabawi. I cannot recall a time he had not left my sight through the entire event. Mr Sabawi was attentive, assuring, and dedicated to his job. With his passion and experience, I am happy that Mr Sabawi is an asset to Hilton. Not forgetting the soundman Mr Salleh, who worked out solutions for us to make our music and video just the way we wanted.

During our extended stay, we had an unforgettable dining experience at Opus Bar & Grill. Mr Mauro, the restaurant manager, was knowledgeable in his recommendations. Mr Mauro also has strong interpersonal skills which made us feel warm and welcomed during our dinner. Ms Bae was consistently checking on our table, and ensured that the mains were served only after we are finished with the starters. Ms Peggy was our server, and she was all cheers and smiles. While serving the food, she was polite, and made us feel at home. Nearing the end of our dinner, we had wanted to watch the Euro Cup screening over at the bar. We sought assistance from Mr Jim, and we were impressed by his keen sense of responsibility. Mr Jim not only explained to us that we can watch the match, but he also advised us to stay put at our table. Only upon confirming an available table at the bar, Mr Jim invited us over for a second round of drinks while enjoying the match.

Overall, the service at Hilton was impeccable, and the food we had were of the highest standards. We would like to express our heartfelt thanks to all the staff at Hilton, from the porters, to the housekeeping staff (Winnie Li was always cleaning our level), to the concierge, banquet team, and whoever we have encountered and may have missed out here, you all have made a difference... We wish Hilton all the best and may you continue to provide world class services to everyone. Thank you.

”

Mr Terrence Wong & Ms Tay Huei Ping - Wedding held on 30 May 2016

# HILTON COUPLES *say...*



“

June, our banquet manager, was also ever so patient with us and addressed our queries professionally. Overall, it was a really pleasant experience. Throughout the planning phase, June constantly reminded us to complete the checklist so as to ensure smooth execution of the event. During and after the food tasting, June and other staff noted our feedback, resulting in the augmented gastronomic experience for our wedding guests, evident in their very positive comments to us.

...Scott, who helped us during technical meeting as well as on-the-day-run, is extremely helpful. He catered to our needs and was flexible in facilitating what we wanted, especially during run-down planning. Last minute changes kept happening, yet Scott and his team were able to keep up and flawlessly delivered exceptional level of services. Scott helped us with extra equipment for our audio visual needs, as well as assigning a very reliable sound engineer to assist us with the event. Obviously, this is another point that our guests have commented positively. Schedule checking and time-tracking were done nicely, not too-rushed, and surely not-delayed. Our entrance, food presentation, and video showcases were rightly timed, giving the guests a near-perfect experience.

I would also like to highlight that he really went extra mile to help us... Overall, we are satisfied. Thank you Hilton, for making our wedding reception so memorable in the years to come.

”

**Mr Adrian Lius & Ms Bellina Lo - Wedding held on 21 May 2016**

“

Overall experience was excellent. Service was top notch especially with Imran and his colleague assisting me in every way to make my big day a huge success. Hilton is certainly blessed to have employees like them... Imran, Assistant Banquet Manager is excellent, not forgetting June who was excellent in the pre wedding planning. Imran went the extra mile in assisting me in every way. I was nervous on my big day but he calm me down and guide me all the way...

”

**Mr Adrian Chin Eu Veng & Ms Kee Ann Dee Ann - Wedding held on 21 May 2016**



# HILTON COUPLES *say...*



“ We will like to thank Alvin who was instrumental in making the wedding dinner a smooth sailing event. He went out of his way to help me calm my nerves before both march-ins and was especially sweet in helping us out post-event. Our thanks to June and your team (including the vendors) for accommodating our requests and being patient with us throughout our journey to getting married. Please extend our heartfelt appreciation to the banquet and catering team. ”

Mr Casey Tsin & Ms Diona Lim - Wedding held on 5 Mar 2016

“ My wife and I are very happy with our decision to host our wedding at Hilton Hotel. The quality of service which the team at Hilton delivered to us, and especially to our guests, exceeded all our expectations.

We would like to give our compliments to the chef for his incredible mastery at preparing the banquet dishes. The dishes were professionally crafted and presented. And on top of that, every dish was a perfect harmony of flavours that left everyone present craving for more. We received feedback from our guests that the food served at our banquet was one of the best that they have tasted.

We would also like to extend our deepest heartfelt gratitude to Mr. Alvin Kee, the Senior Captain, who supervised all the operations and staff on the day of our wedding with the utmost care. He even went the extra mile to personally oversee some of the tasks to ensure that our special requests would be fulfilled far beyond our expectations. It is rare to find a person with such a great sense of responsibility and professionalism in all that he does. We recognise that it is thanks to him that everything on our wedding day - from the traditional Chinese tea ceremony to the lunch banquet - went smoothly without any incident, and that our guests received the most excellent service and wonderful experience.

Lastly, we would like to thank Ms. June Wee, the Events Manager, and her team for their professionalism and diligence in assisting us with every aspect of the wedding, right from the beginning when we first met to discuss our wedding plans. ”

Mr. & Mrs. Jonathan Sim - Wedding held on 30 Jan 2016

## HILTON COUPLES

# say...



“

... From the pre-event preparations to the actual dinner to the post-event follow-ups, every detail was taken care of professionally and meticulously. In particular, I would like to commend Wai Ling, Imran, Paul, June and the Chef for putting in so much effort to ensure the night was perfect.

Wai Ling had been a tremendous help throughout the wedding, and we really appreciated her dedication. Pre-event, she paid extra attention to the way we wanted the dinner served and also shared her recommendations on the various decoration themes. During the event, she handled several unexpected hiccups outstandingly and ensured that the entire programme was on schedule. As an experienced event organizer, I affirm that her service standards far exceed other captains.

The food was excellent and many guests commented that it was the most delicious wedding dinner they have had. Imran also helped to make sure that every table was served about the same time and that there were no significant delays on any of the tables.

Special thanks goes to Paul for promptly responding to the various AV difficulties and hiccups that night, and ultimately ensuring that there was zero error in all the sound and visual systems. June was also extremely patient and attentive to our needs for the wedding; she kept close contact with us during the pre-event phase and made sure that we covered all bases.

...I must say, however, that Hilton Singapore's service has far exceeded my expectations.

”

Mr Ng Jin Xiang Kelvin & Ms Fan Ye - Wedding held on 14 Nov 2015

# HILTON COUPLES *say...*



“ Thank you June and your fabulous team to put up the dinner banquet on our big day. We are satisfied with the rooms and your staff are very helpful, responsive and pleasant to work with. We give you a full score of ten which you and your team deserves.

Special thanks to Imran for his steady coordination and quick response and meeting every needs on the ground. The right person for the job... As a final note, we wish Hilton continued success in Singapore to bring even more joy to both your customers as well as among yourselves. Big Cheers!

”

Mr. & Mrs. Huang Yizhuang - Wedding held on 24 Oct 2015

“ ... We selected this hotel to host our wedding celebration lunch to which we were holding for 150 of our guests. In typical style - they managed this without fail. What is the impressive point is that they did it all whilst we (my wife and I) were sat on the other side of the world, back in the UK. Even with the amount of last minute changes that we had to make (beyond our own control), June, Alvin and their team - dealt with them with no issue or complaints whatsoever - amazing!! So a big personal thank you to them for making our big day an amazing memory.

... So far - the best treatment we have received from all the Hilton Hotels we have stayed at.....globally. Well done Hilton Singapore.

”

Mr. Jose Lok & Ms. Shirley Tan - Wedding held on 18 Oct 2015



# HILTON COUPLES say...



“ ... I would like to say a BIG THANK YOU to you and all the staffs who served all my guests and us in Vista Room last night. Especially Wailing, she's amazing and very professional, we are really impressed by her profession, she is very helpful and answered all our calls and requests. With her around, our wedding ceremony went very well and smooth... Chanee and I made a good decision indeed for choosing Hilton Singapore as our wedding ceremony's venue. Last but not least, I would like to say "Thank you June!" again for all the arrangements you've helped on for our wedding's banquet.

”

Mr Yang Ser Chin & Ms Yap Cha Nee - Wedding held on 10 Oct 2015

“ ... We had a really great experience during our big day, and felt that we simply had to highlight to you the exceptional staff who really went out of their way to make our big day run as smoothly as possible.

Catering Sales Manager - June Wee: Who was with us the whole journey from Beginning to the End. She was not only very responsive, she was also very patient and kind even though we had one too many questions for her.

Purchasing Officer - Lang Mun Mun: Who helped us so much by coordinating and making arrangements with the delivery person.. She even helped to ensure that the desserts were kept at the proper temperature upon arrival.

And last but not least, Senior Captain - Alvin Kee: Whose skills and attention to detail is impeccable. He is not only upbeat and cheerful, his enthusiasm really made my husband and I felt that we could entrust all the little details of our big day to him...

It is not everyday that you meet a team of people who are so passionate about their service and hospitality, and we were lucky enough to have met so many of them on the biggest event of our journey together. We would like to sincerely thank the team for making our wedding such a memorable event. You truly have a wonderful team here at the Hilton Hotel (:

”

Mr Tang Yaohui & Ms Amanda Hii - Wedding held on 21 Jun 2015

# HILTON COUPLES *say...*



“ ... Our wedding coordinator, Ms June Wee is very experienced to give us great advice and the Banquet Manager, Mr Imran is super attentive to our needs. Most importantly, there is no pressure talking to them during all the meetings and rehearsal. Ms June is very friendly and understanding... During the food tasting, the chef is very humble to take in our feedback and our guests complimented on the buffet spread. We can feel that Hilton is improving and they are putting customer first. Overall, we had a great experience at Hilton Hotel and their suite is super beautiful and new!

”

**Mr Ang Kok Kiong Alex & Ms Li Meixiu Mabel - Wedding held on 13 Jun 2015**

“ Firstly, Jerry and I would like to thank June for her prompt and excellent service... Secondly, we also like to show our appreciation to Alvin. On the first day we met, he had already managed to work his magic by making us feel so assured and at peace. On the night before, he even went an extra mile by taking pictures of the solemnisation settings to give us an update. His team had also managed to convert the solemnisation settings to banquet settings punctually despite having to work on such tight schedules...Alvin had displayed such wonderful attitude and patience with us and rectified every problem effectively and promptly... Lastly, it had been a wonderful stay at Hilton. We had been very well taken care of and we love our suite.

”

**Mr Jerry Ng & Ms Fiona Lim - Wedding held on 1 May 2015**

“ 20 years ago, I decided to spend my life with my Best Friend, Peter. We decided to have our wedding dinner at Hilton after our friends' recommendations. True enough, we did have a wonderful wedding.. Thank you, June Wee , the wedding planner of Hilton Singapore.

”

**Mr Peter & Kit - Wedding held on 5 Oct 1996**